



**WYNDHAM  
• DESTINATIONS**

# WYNDHAM DESTINATIONS

**CORPORATE PROFILE**

Asia Pacific Region



# A MESSAGE FROM BARRY ROBINSON

I am proud to introduce you to the Asia Pacific operations of Wyndham Destinations, the vacation ownership business of Travel + Leisure Co. - the world's leading membership and leisure travel company. In the pages that follow, you will find out more about our core competencies, vacation clubs, hotels and resorts, and property development opportunities in the region.

Our business is the world's largest vacation ownership and exchange provider, with a global presence in 110 countries at close to 250 vacation ownership resorts and more than 4,200 affiliated exchange properties. The company has three distinct business lines: Wyndham Destinations, the world's largest vacation ownership business; Panorama, the largest vacation ownership exchange network; and Travel + Leisure, a provider of premium travel content, travel booking platforms, subscription travel clubs and branded consumer products.

In the past decade, we have been rapidly growing our vacation ownership business in Asia Pacific through the expansion of Club Wyndham South Pacific, Club Wyndham Asia and Innovative Holiday Club by Club Wyndham. Collectively, our Asia Pacific clubs have more than 71,000 owners and members, with 52 properties and counting, and thousands of other options available through exchange partners.

With a wealth of expertise managing hotel, resort and mixed-use developments, and a long-term partnership with Wyndham Hotels & Resorts® through the Wyndham Rewards® loyalty program, we are a development partner of choice in Asia Pacific.

I hope the following pages will give you some insight into our products and people, and show you why I have such enthusiasm about our future.



**Barry Robinson**

President and Managing Director, International Operations  
Wyndham Destinations



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# WYNDHAM DESTINATIONS

In the first quarter of 2021, Travel + Leisure Co. became the world's leading membership and leisure travel company, with nearly 20 travel brands across its resort, travel club, and lifestyle portfolio. The company provides outstanding vacation experiences and travel inspiration to millions of owners, members, and subscribers every year through its products and services: Wyndham Destinations, the largest vacation ownership company with more than 245 vacation club resort locations across the globe; Panorama, the world's foremost membership travel business that includes the largest vacation exchange company, industry-leading travel technology, and subscription travel brands; and Travel + Leisure Group, featuring top online and print travel content, online booking platforms and travel clubs, and branded consumer products. Travel + Leisure Co.'s global team of associates brings hospitality to millions, turning vacation inspiration into exceptional travel experiences. We put the world on vacation.

Travel + Leisure Co. operates three branded business lines: Wyndham Destinations, Panorama®, and Travel + Leisure Group. These umbrella business lines operate independently and each includes multiple brands.

## TRAVEL+ LEISURE

### WYNDHAM •DESTINATIONS

CLUB  
WYNDHAM

WORLDMARK  
BY WYNDHAM

SHELL  
VACATIONS  
CLUB

PR PRESIDENTIAL  
RESERVE  
BY WYNDHAM

MARCANTAVILLE  
VACATION CLUB  
BY WYNDHAM

### PANORAMA

RCI

TACROSS

LOVE  
HOME  
SWAP

tripbeat

EXTRA HOLIDAYS  
CONDO VACATIONS AT HOTEL PRICES

THE  
REGISTRY  
COLLECTION

@work  
INTERNATIONAL

SA  
SANTITAS  
RESORTS

### TRAVEL+ LEISURE Group

Magazine  
BookTandL.com  
Travel Club  
Travel Products

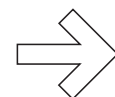
## WYNDHAM DESTINATIONS

is the world's largest vacation ownership company with more than 245 vacation club resort locations across the globe. With a contemporary take on the timeshare model through our industry-leading brands including Club Wyndham®, WorldMark® by Wyndham, Margaritaville Vacation Club® by Wyndham, Presidential Reserve by Wyndham, and Shell Vacations Club, we offer travelers the chance to own their vacation, year after year, and explore places they've never visited before or return to favorite destinations.

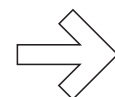
## PANORAMA

Is the world's foremost membership travel business that includes the largest vacation exchange company, industry-leading travel technology, and membership travel brands. Panorama's travel businesses include: RCI®, 7Across, The Registry Collection®, Love Home Swap®, Panorama Travel Solutions™, Extra Holidays®, @Work International, and Alliance Reservations Network (ARN). Each one known for elevating the travel experience for our partners and their millions of members worldwide

## WYNDHAM •DESTINATIONS



**Execution is in the DNA**



**Wyndham is everywhere**



**Ability to leverage Wyndham Hotels & Resorts relationship**

---

**WYNDHAM  
•DESTINATIONS**

+



More than  
850,000 owners

247 resorts

\$0.97B+ VOI sales

3.7M members

4,200 resorts

1M Exchange and  
rental transactions

**100% focused on vacations**





# GLOBAL PORTFOLIO



In 2020, despite the worldwide challenges of COVID-19 and restrictions on movement and travel, Wyndham Destinations' global sales reached US\$1 billion, making us the international vacation ownership leader. With more than 245 resorts in our club collections, we also have the biggest portfolio of any vacation ownership company worldwide. With more than double the members of its competitors, RCI is also the biggest player in exchange.

With significant size and scale advantages and a focus on delivering great holiday experiences all over the world, our global company leverages industry-leading sales and marketing platforms to drive long-term, profitable growth and solutions to the challenges in the marketplace.

## Sales

### Wyndham Destinations

**\$0.97B**

Hilton Grand  
Vacations

**\$0.53B**

Marriott Vacations  
Worldwide

**\$0.67B**

## Resorts

### Wyndham Destinations

**247**

Hilton Grand  
Vacations

**62**

Marriott Vacations  
Worldwide

**110**

## Members



**RCI**

**3.7M**

Interval International

**1.5M**

## Exchange Options



**RCI**

**4.2K**

Interval International

**3.2K**

Source: Annual reports on form 10-K for the year ended December 31, 2020



# WYNDHAM DESTINATIONS ASIA PACIFIC

## THE ASIA PACIFIC'S LEADING VACATION OWNERSHIP COMPANY

Wyndham Destinations Asia Pacific is the largest vacation ownership development operation outside of North America.

The company develops, markets and sells vacation ownership interests and provides consumer financing to vacation owners in Club Wyndham South Pacific. The Wyndham Destinations Asia Pacific team also provides support for affiliate Wyndham Destinations International Limited, the team responsible for the development of Club Wyndham Asia and Innovative Holiday Club by Wyndham.

For 18 years, vacation owners in the Asia Pacific have enjoyed holidays utilising the club's flexible, convenient and affordable credits-based ownership program.

Owners enjoy the ease of online booking and can access assistance from dedicated travel agents and the Owner Services team for their holiday planning. They also have access to a diverse range of accommodation options, from hotel rooms and studio apartments to one, two and three-bedroom self-contained apartments and Presidential Suites.

Wyndham Destinations Asia Pacific's corporate headquarters are situated in Singapore with offices on the Gold Coast, Australia; Shanghai, China; Tokyo, Japan; and Clark, Philippines.







# CORE COMPETENCIES

Wyndham Destinations Asia Pacific is the market leader within the timeshare industry in Asia Pacific. Some of its core competencies include:

- Marketing
- Sales
- Resort operations and development
- Vacation ownership services and support
- Hotel and resort finance
- Consumer finance
- Human resources
- Information technology
- Legal and compliance
- Public relations
- Procurement



# CLUB WYNDHAM

**SOUTH PACIFIC**

*Club Wyndham South Pacific is the leading vacation club in the region, with a network of resorts across Australia, New Zealand, Fiji, Indonesia, Thailand, Japan, France, Italy, Germany and Hawaii, US.*

# CLUB WYNDHAM

**ASIA**

*Club Wyndham Asia brings Wyndham's flexible, points-based vacation ownership product to Asia-based consumers, offering resort accommodation in Australia, Thailand and Indonesia, as well as other options through a partnership with RCI.*



## INNOVATIVE HOLIDAY CLUB

*by CLUB WYNDHAM*

*Innovative Holiday Club by Wyndham offers members a 20-year member points system with access to resorts in Asia and affiliate resorts in China, Japan, North America and the South Pacific.*

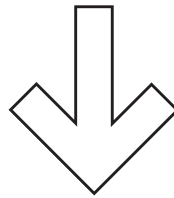
*Members receive a share of the net proceeds of assets sold at the end of the club term in 2040.*

MORE THAN 71,000 MEMBERS ACROSS ASIA PACIFIC VACATION CLUBS  
52 PROPERTIES AND THOUSANDS OF EXCHANGE OPTIONS

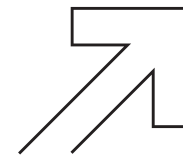




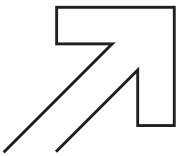
CLUB WYNDHAM  
DENARAU ISLAND  
Fiji  
Club Wyndham South Pacific



CLUB WYNDHAM  
SYDNEY  
New South Wales, Australia  
Club Wyndham South Pacific



CLUB WYNDHAM  
WANAKA  
South Island, New Zealand  
Club Wyndham South Pacific



# MIXED-USE DEVELOPMENT

**Wyndham's mixed-use model may include combinations of vacation ownership apartments, hotel rooms, privately-owned apartments and retail in the same development. It presents great synergies and benefits to hoteliers.**

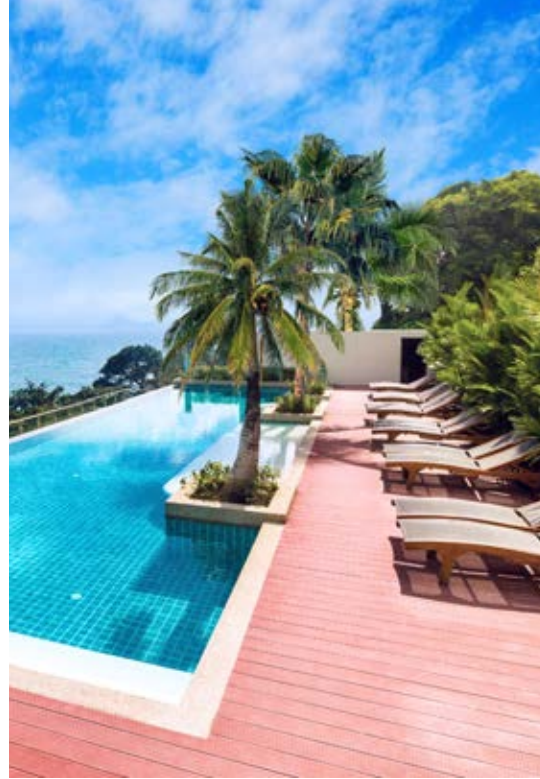
## BENEFITS

- In most cases, Wyndham Destinations Asia Pacific holds equity in the property and therefore contributes towards the running of the hotel or resort. This increases profitability elsewhere in the development, which Wyndham runs as a conventional hotel or resort.
- Vacation owners from Club Wyndham South Pacific or members from Club Wyndham Asia pay maintenance levies, which helps keep the property running.
- Vacation owners are guaranteed their apartment accommodation, common spaces and facilities are renewed according to a schedule, which has positive flow-on effects for hotel and resort guests.
- Club inventory achieves an average of 86 per cent occupancy year round, providing a boost to on-property food and beverage and retail outlets, while creating multiple streams of revenue.





WYNDHAM GRAND  
PHUKET KALIM BAY  
Club Wyndham Asia,  
Innovative Holiday Club by  
Club Wyndham and resort



WYNDHAM SEA  
PEARL RESORT  
PHUKET  
Phuket, Thailand  
Club Wyndham South  
Pacific, Club Wyndham Asia  
and resort

WYNDHAM HOTEL  
SURFERS PARADISE  
Gold Coast, Australia  
Club Wyndham South  
Pacific and hotel



WYNDHAM HOTEL  
MELBOURNE  
Melbourne, Australia  
Club Wyndham South  
Pacific and hotel

# CLUB AND ASSOCIATE RESORTS

## ASSOCIATE RESORTS

Club Wyndham Asia members have access to even more incredible accommodation options through an Associate Resort program. These resorts are not owned by the developer and are not operated by the club; they are available through agreements arranged by the Club Developer.

IHC members have access to a number of Greenland Kang Yang Health Resorts in China through an agreement between the resorts and the club developer.

### CLUB WYNDHAM SOUTH PACIFIC

- Club Wyndham Cairns (QLD, Australia)
- Club Wyndham Airlie Beach Whitsundays (QLD, Australia)
- Ramada by Wyndham Maroocha Beach (QLD, Australia)
- Ramada Resort by Wyndham Golden Beach (QLD, Australia)
- Club Wyndham Crown Towers (QLD, Australia)
- Club Wyndham Surfers Paradise (QLD, Australia)
- Club Wyndham Kirra Beach (QLD, Australia)
- Club Wyndham Coffs Harbour – Terraces (NSW, Australia)
- Club Wyndham Coffs Harbour (NSW, Australia)
- Club Wyndham Port Macquarie (Northpoint) (NSW, Australia)
- Club Wyndham Flynn's Beach (NSW, Australia)
- Club Wyndham Pokolbin Hill (NSW, Australia)
- Club Wyndham Port Stephens (NSW, Australia)
- Club Wyndham Shoal Bay (NSW, Australia)
- Club Wyndham Sydney (NSW, Australia)
- Club Wyndham Lakes Entrance (VIC, Australia)
- Club Wyndham Dinner Plain Mt Hotham (VIC, Australia)
- Club Wyndham Ballarat (VIC, Australia)
- Ramada Resort by Wyndham Phillip Island (VIC, Australia)
- Club Wyndham Melbourne (VIC, Australia)
- Club Wyndham Torquay (VIC, Australia)
- Club Wyndham Seven Mile Beach (TAS, Australia)
- Club Wyndham Perth (WA, Australia)
- Club Wyndham Dunsborough (WA, Australia)
- Ramada Resort by Wyndham Rotorua Marama (New Zealand)
- Club Wyndham Wanaka (New Zealand)

- Club Wyndham Denarau Island (Fiji)

- Club Wyndham Ka 'Eo Kai (Hawaii, US)

- Club Wyndham Kona (Hawaii, US)

- Club Wyndham Bali Hai Villas (Hawaii, US)

- Club Wyndham Tuscany (Italy)

- Club Wyndham Bavaria (Germany)

- Club Wyndham Normandy (France)

### BOTH CWA AND IHC

- Wyndham Grand Phuket Kalim Bay (Thailand)

### BOTH CWSP AND CWA

- Club Wyndham Dreamland Bali (Indonesia)
- Club Wyndham Port Douglas (QLD, Australia)
- Club Wyndham Sea Pearl Phuket (Thailand)
- Club Wyndham Sundance Resort Kawaguchiko (Japan)
- Club Wyndham Sundance Resort Kusatsu (Japan)
- Club Wyndham Sundance Resort Izu-Kogen (Japan)
- Club Wyndham Sundance Resort Nasu (Japan)
- Club Wyndham Sundance Resort Awa-Kamogawa (Japan)
- Club Wyndham Sundance Resort Izu-Kogen Annex (Japan)
- Club Wyndham Sundance Resort Katsuura East (Japan)
- Club Wyndham Sundance Resort Hakone-Miyagino (Japan)
- Club Wyndham Sundance Resort Tateshina (Japan)
- Club Wyndham Sundance Resort Yamanakako (Japan)
- Club Wyndham Sundance Resort Karuizawa (Japan)
- Club Wyndham Sundance Resort Atami (Japan)
- Club Wyndham Sundance Resort Onjuku (Japan)
- Club Wyndham Sundance Lake Resort (Japan)

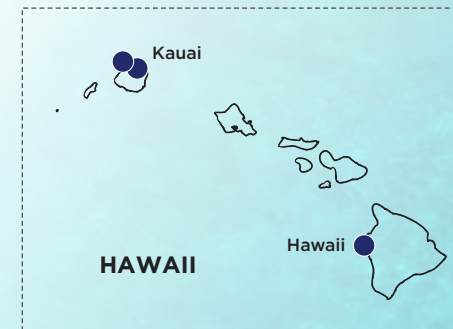
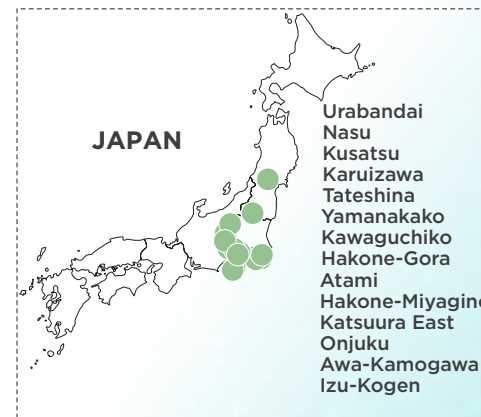
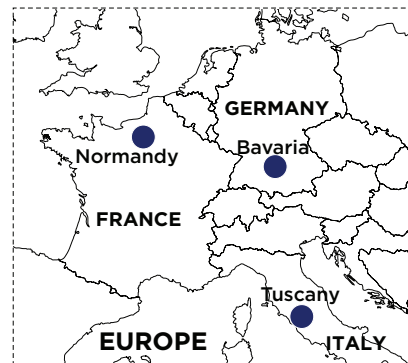
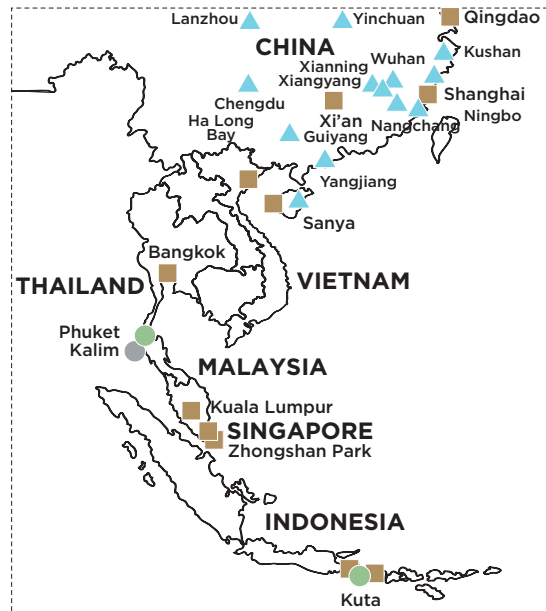
### ASSOCIATE RESORTS – CWA

- Ramada Encore by Wyndham Bali Seminyak (Indonesia)
- Wyndham Sanya Bay (China)
- Wyndham Grand Xian South (China)
- Wyndham Grand Plaza Royale Oriental Shanghai (China)
- Ramada Suites by Wyndham Kuala Lumpur City Centre (Malaysia)
- Wyndham Legend Halong Bay (Vietnam)
- Wyndham Sundancer Resort Lombok (Indonesia)
- Wyndham Grand Qingdao (China)
- Ramada Plaza by Wyndham Bangkok Menam Riverside (Thailand)
- Days Hotel by Wyndham Singapore at Zhongshan Park (Singapore)
- Ramada by Wyndham Singapore at Zhongshan Park (Singapore)

### GREENLAND RESORTS - IHC

- ▲ Greenland Kang Young Chendu (China)
- ▲ Greenland Kang Young Sanya (China)
- ▲ Greenland Kang Young Kunshan (China)
- ▲ Greenland Kang Young Nanchang (China)
- ▲ Greenland Kang Young Shanghai (China)
- ▲ Greenland Kang Young Wuhan (China)
- ▲ Greenland Kang Young Xiangyang (China)
- ▲ Greenland Kang Young Xianning (China)
- ▲ Greenland Kang Young Yinchuan (China)
- ▲ Greenland Kang Young Yangjiang (China)
- ▲ Greenland Kang Young Guiyang (China)
- ▲ Greenland Kang Young Lanzhou (China)
- ▲ Greenland Kang Young Ningbo (China)





## KEY/LEGEND

### Colours:

Club Wyndham South Pacific

Club Wyndham Asia

CWSP and CWA

CWA and IHC

IHC

### Symbols:

● Club

■ Associate

▲ Greenland Resorts



Correct as at April 2021. Please note map is not to scale.

# HOTEL AND RESORT MANAGEMENT

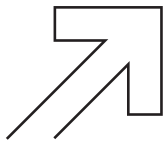
With a wealth of hotel management expertise in the Asia Pacific region, Wyndham Destinations is a development partner of choice. Its management subsidiaries oversee some 70 properties in the Asia Pacific region, either open or under development, some of which are mixed-use with timeshare apartments and others which are conventional hotel or resort developments.

Wyndham Destinations offers access to globally renowned brands; management expertise; personalised and memorable customer experiences; powerful procurement solutions; efficient revenue, sales and marketing systems; and has a strong relationship with one of the world's largest and most generous hotel loyalty programs.

The selection of our hotel and resort staff is a carefully considered process based upon customer-oriented attitudes and each team is guided by highly skilled leaders. Corporate oversight is provided by widely experienced hospitality professionals committed to delivering the best possible interactions with customers and outcomes for properties.



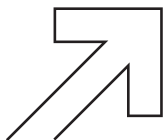




RAMADA SUITES BY  
WYNDHAM SOLO  
Java, Indonesia



WYNDHAM SUNDANCER  
LOMBOK  
Lombok, Indonesia



WYNDHAM GARDEN  
KUTA BEACH BALI  
Bali, Indonesia



WYNDHAM OPI  
HOTEL PALEMBANG  
South Sumatra, Indonesia

# HOTEL AND RESORT MANAGEMENT

Wyndham Destinations subsidiaries manage more than 50 properties across Australia, New Zealand, Fiji, Indonesia and Thailand in the Asia Pacific region.

## Vacation Ownership Properties

- Club Wyndham Kirra Beach (QLD, Australia)
- Ramada Resort by Wyndham Coffs Harbour (NSW, Australia)
- Ramada Resort by Wyndham Flynn's Beach (NSW, Australia)
- Club Wyndham Sydney (NSW, Australia)
- Ramada Resort by Wyndham Dinner Plain Mt Hotham (VIC, Australia)
- Ramada Resort by Wyndham Ballarat (VIC, Australia)
- Ramada Resort by Wyndham Seven Mile Beach (TAS, Australia)
- Ramada by Wyndham Perth The Outram (WA, Australia)
- Ramada Resort by Wyndham Dunsborough (WA, Australia)
- Ramada Resort by Wyndham Wanaka (NZ)
- Club Wyndham Denarau Island (Fiji)
- All Japanese properties

## Mixed-Use Properties

- ★ Club Wyndham Airlie Beach (QLD, Australia)
- ★ Ramada Resort by Wyndham Port Douglas (QLD, Australia)
- ★ Ramada by Wyndham Marcoola Beach (QLD, Australia)
- ★ Ramada Resort by Wyndham Golden Beach (QLD, Australia)
- ★ Wyndham Surfers Paradise (QLD, Australia)
- ★ Ramada Resort by Wyndham Shoal Bay (NSW, Australia)
- ★ Ramada Resort by Wyndham Phillip Island (VIC, Australia)
- ★ Wyndham Hotel Melbourne (VIC, Australia)
- ★ Wyndham Resort Torquay (VIC, Australia)
- ★ Ramada Resort by Wyndham Rotorua Marama (New Zealand)
- ★ Wyndham Dreamland Resort Bali (Indonesia)
- ★ Wyndham Grand Phuket Kalim Bay (Thailand)
- ★ Wyndham Sea Pearl Resort Phuket (Thailand)

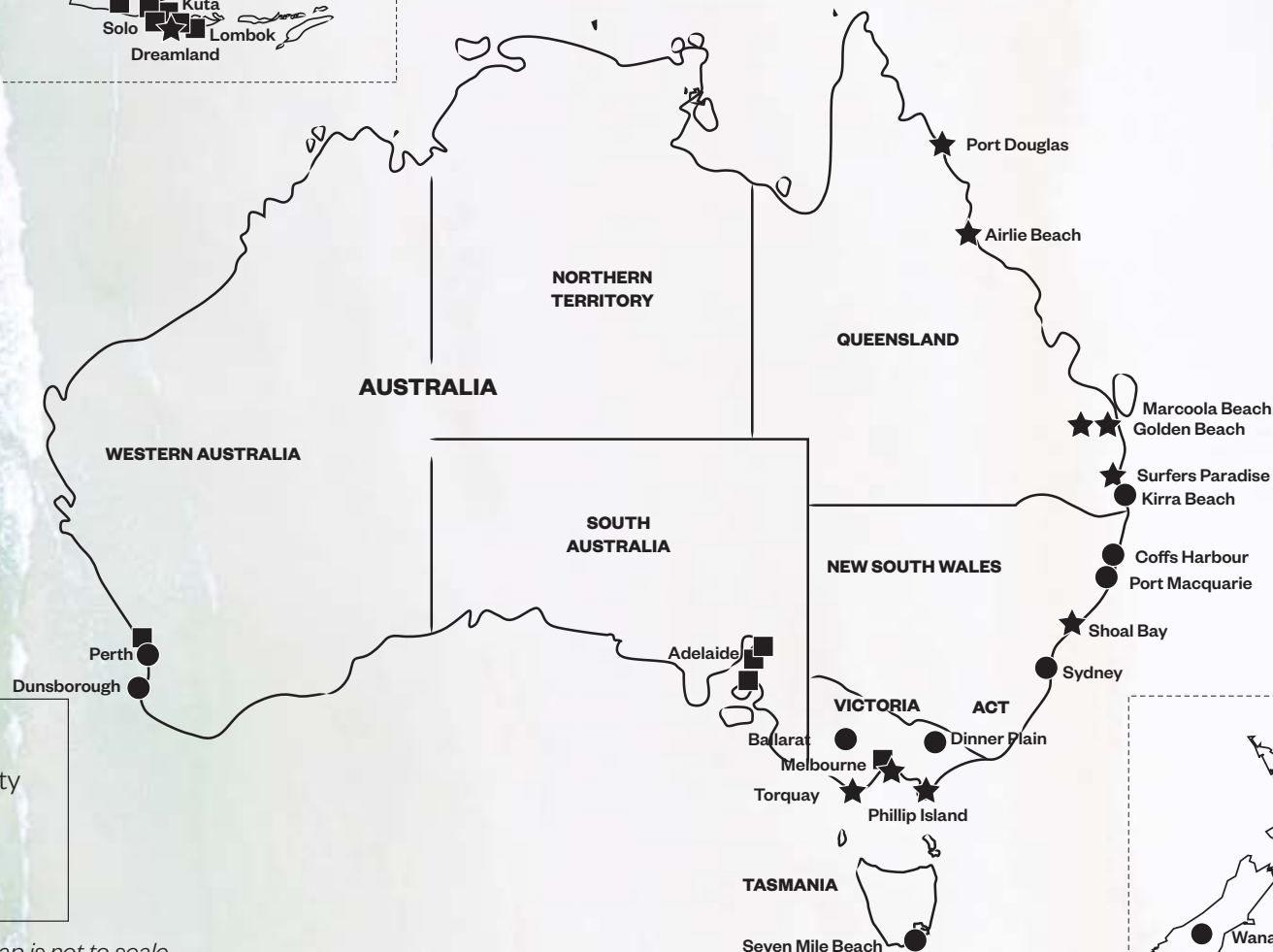
## Managed Properties

- Wyndham Tamansari Jivva Resort Bali (Indonesia)
- Wyndham Garden Kuta Beach Bali (Indonesia)
- Ramada by Wyndham Bali Sunset Road Kuta (Indonesia)
- Wyndham Opi Hotel Palembang (Indonesia)
- Wyndham Surabaya City Centre (Indonesia)
- Ramada Suites by Wyndham Solo (Indonesia)
- Days Hotel & Suites by Wyndham Jakarta Airport (Indonesia)
- Wyndham Sundancer Resort Lombok (Indonesia)
- Wyndham Casablanca Jakarta (Indonesia)

## Managed Properties – Announced

- TRYP by Wyndham North Lakes (QLD, Australia)
- Wyndham LUX Perth (WA, Australia)
- TRYP by Wyndham Carlton Melbourne (VIC, Australia)
- TRYP by Wyndham Pulteney Street Adelaide (SA, Australia)
- Ramada by Wyndham Playford North Adelaide (SA, Australia)
- Wyndham Grand Adelaide (SA, Australia)





## KEY/LEGEND

### Symbols:

- Vacation ownership property
- Managed hotel or resort
- ★ Mixed-use

Correct as at April 2021. Please note map is not to scale.

# A DEVELOPMENT PARTNER OF CHOICE



Wyndham Destinations is recognised regionally as an industry leader in hotel management. In addition to a highly experienced team delivering personalised and memorable experiences at each property, we provide developers with a suite of services and support designed to maximise returns from our corporate offices in Australia and Singapore.





## SALES AND MARKETING

Wyndham Destinations Asia Pacific has strong marketing, sales and distribution systems in place and professionals that are experts in their field. We maximise hotel revenue through globally renowned brands and by nurturing excellent relationships with consumers, travel agents and corporate meeting planners. We utilise a calculated mix of marketing across diverse media platforms, including national advertising, public relations, social media, targeted promotions and digital campaigns.

## LEGAL

Our highly experienced legal team is able to provide high-level legal guidance or select the best external support.

## REVENUE MANAGEMENT

Specialists in yield management and revenue strategies, our revenue marketing management team utilises the best range of travel distribution channels for optimum financial results for property owners.

## HUMAN RESOURCES

Our human resources department establishes systems at new properties and helps build a highly skilled team. We onboard staff and offer ongoing training, development and guidance so that properties enjoy favourable financial performance and customers receive the highest standard of service.

## TECHNICAL SERVICES

Our expert team can support the architectural, engineering and contracting requirements of developers. We can monitor construction to ensure that environmental and safety standards are met and, if the project in question is a new development, we can provide architectural consultation.

## FINANCE

Our team of qualified and experienced financial professionals can prepare and manage a property's budget, help select finance staff and assist with collating results and improving efficiencies.

## INFORMATION TECHNOLOGY

Wyndham's IT support team can equip a property with current, efficient technology that meets brand standards and customer expectations from the moment the doors open.

## PROPERTY OPENING

We take care of pre-opening needs, ensuring properties meet legislative and quality obligations, insurance needs and brand requirements. Our team at the property will be ready to serve guests from the moment the first booking is made.

## PROCUREMENT

Located in Australia, our procurement team negotiates preferred supplier agreements on behalf of all Wyndham Destinations properties in the region. Using our economies of scale, we can lower costs and provide higher quality products to improve the experience of guests. We have a strong track record of delivering quality at a cost-effective price and improving returns for our development partners.

# WYNDHAM HOTELS & RESORTS

Wyndham Hotels & Resorts has approximately 9,000 hotels and resorts in approximately 90 countries across the world. Formerly part of Wyndham Worldwide, the world's largest hotel franchisor operates a portfolio of 20 brands (shown right).

Its award-winning Wyndham Rewards program has more than 85 million members and offers them the opportunity to redeem points at thousands of hotels, condominiums and holiday homes around the world thanks to a long-term partnership with Wyndham Destinations.

Wyndham Destinations Asia Pacific's mixed-use and managed properties leverage the global recognition of the Wyndham Grand, Wyndham, Wyndham Garden, Ramada by Wyndham and Days Inn by Wyndham brands.





# WYNDHAM

HOTELS & RESORTS

WYNDHAM GRAND

DOLCE  
HOTELS AND RESORTS

*esplendor.*

DAZZLER

WYNDHAM

TRYP  
BY WYNDHAM

TM  
TRADEMARK  
COLLECTION BY WYNDHAM

LAQUINTA

WINGATE  
BY WYNDHAM

WYNDHAM  
GARDEN

HAWTHORN  
SUITES BY WYNDHAM

AmericInn

RAMADA

RAMADA  
encore

BAYMONT

MICROTEL  
BY WYNDHAM

Days Inn

Super  
8

Howard Johnson

Travelodge

# WYNDHAM REWARDS

Wyndham Rewards® is considered one of the most generous rewards programs in hospitality, with thousands of hotels, vacation club resorts and vacation rentals worldwide. Designed for the everyday traveller, members earn a guaranteed 1,000 points with every qualified stay and may redeem points for a wide range of rewards, including free nights at any of approximately 9,000 hotels or tens of thousands of vacation club resorts and vacation rentals globally through partnerships with Wyndham Destinations and others. Wyndham Rewards has more than 85 million enrolled members around the globe. Join for free today at [wyndhamrewards.com](http://wyndhamrewards.com). You've earned this.®

## THE BLUE THREAD






Wyndham Rewards members have opportunities to sample Wyndham Destinations properties through the loyalty program and there are some clear alignments between members and Wyndham Destinations' new vacation owners (shown right). These include similar affluence, levels of home ownership and age, making Wyndham Rewards members a potential target market for vacation ownership.

Wyndham Destinations and its products are also promoted to hotel and resort guests through other 'blue thread' opportunities that exist through a partnership with Wyndham Hotels & Resorts. These include the 85 million member database for Wyndham Rewards; the Wyndham contact centre, which receives about 11 million calls a year; and through in-hotel marketing at Wyndham Hotels & Resorts properties.





# REWARDS MEMBERS CORRELATE TO CLUB OWNER DEMOGRAPHICS

	AVERAGE HOUSEHOLD INCOME	HOMEOWNER	MARRIED	GEN X	MILLENNIALS
<b>WYNDHAM REWARDS®</b>	<b>&gt;US\$100K</b> 	<b>93%</b> 	<b>69%</b> 	<b>29%</b> 	<b>15%</b> 
<b>WYNDHAM •DESTINATIONS</b>  New owners (<5 years)	<b>&gt;US\$100K</b>	<b>94%</b>	<b>73%</b>	<b>30%</b>	<b>17%</b>

# WYNDHAM DESTINATIONS HAS HEART



**HOSPITALITY** – treating everyone like family

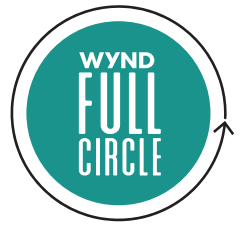
**ENGAGEMENT** – delivering our purpose

**ACCOUNTABILITY** – owning our impact

**RESPECT** – considering others in every interaction

**TEAMWORK** – succeeding together

## OUR COMMUNITY



Wyndham Destinations Asia Pacific is committed to supporting the communities in which we operate through philanthropy, sustainability and diversity initiatives. Our actions are aligned to the regions where we operate, and to Wyndham Destinations' global Full Circle social responsibility strategy.



Wyndham Destinations operates on a global scale — and we have a global responsibility to make a sustainable impact in the world. It's the reason we invest in educational programs and innovative projects that improve how we manage water, waste, energy and other resources. We can serve as a catalyst for change and work as a force for good. We have a unique opportunity to improve the environment, support global and local communities, and develop sustainable programs that deliver economic benefits.



Wyndham Destinations Asia Pacific proudly partners with a range of charities through Wishes by Wyndham, with the aim of helping to improve the lives of children and their families. Wishes by Wyndham was created because of a desire to support the communities in which we operate, and it raises upwards of AU\$50,000 per annum to donate to charity.

♡ Layne Beachley

AMBASSADOR

Seven-time world surfing champion Layne Beachley is Wyndham Destinations Asia Pacific's brand ambassador. As a professional athlete who spent two decades travelling the world on the surfing tour, Layne is an authority on hotel and resort accommodation and is continually impressed by the standards of Wyndham's properties.



# OUR ACHIEVEMENTS

**Wyndham Destinations (known as Wyndham Worldwide before 1 June 2018) has a history of global achievement and has frequently been recognised for its high ethical standards and commitment to sustainability.**

- Rated one of the World's Best Employers by Forbes Magazine in 2020
- Ranked among the Best Employers for Diversity by Forbes (2019 and 2020)
- Considered one of the best places to work for LGBTQ equality by the Human Rights Campaign Foundation, 2021
- Rated among the best of the best corporations for inclusion among the National LGBT Chamber of Commerce and National Business Inclusion Consortium in the US
- Previously won Best Environmental Program and Service to the Community Award at HM Awards
- Previously ranked a World's Most Ethical Company as rated by the Ethisphere Institute
- Recognised for leadership in carbon reduction by CDP Climate Change

The above list represents a sampling of awards and recognition earned by Wyndham Destinations as at April 2021.





**WYNDHAM  
• DESTINATIONS**

**CLUB  
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SOUTH PACIFIC

**CLUB  
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INNOVATIVE HOLIDAY CLUB  
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